

SOUTH RIVER ELECTRIC UTILITY

FREQUENTLY ASKED QUESTIONS

Q. What do I do if my power goes out or there is a wire down?

A. During business hours, contact Electric Utility at 732-613-6102. After hours and on weekends, contact the South River Police Department on their non-emergency number by calling 732-238-1000.

Q. What do I do if a streetlight is out?

A. Contact Electric Utility at 732-613-6102 during business hours.

Q. What if I have questions about my electric account?

A. Visit the billing office in person at 48 Washington Street during business hours (8:30 AM – 4:30 PM) or call 732-257-1999 ext 520.

Q. How do I open or close an electric account?

A. Visit the billing office in person at 48 Washington Street during business hours (8:30 AM – 4:30 PM). [Visit the utilities webpage for more information](#) prior to visiting in person.

Q. How do I access online billing?

A. [Visit the online Customer Portal.](#)

Q. How do I create an online Customer Portal account?

A. [Click here for instructions \(PDF\)](#)

Q. How do I make a payment using the online Customer Portal?

A. [Click here for instructions \(PDF\)](#)

Q. What do I do if my electric was shut off for non-payment?

A. [Visit the utilities webpage for reconnection steps.](#)

Q. How do I install solar panels on my home?

A. Visit the construction code department in person at 48 Washington Street during business hours (8:30 AM – 4:30 PM) or call 732-257-1999 ext 507. [Click here for more information \(PDF\).](#)